

Molina Healthcare of Iowa System Configuration Log – Week of December 1, 2025



| Known System Activity/Issue | Brief Description | Date Activity/Issue Identified | Status | Provider's Types Impacted | Number of Providers Affected | Expected System Completion Date | Expected Claims Reprocessing Date | Overall Status |
|----------------------------------|---|--------------------------------|---|---------------------------|------------------------------|--|-----------------------------------|----------------|
| Availity Portal Update | Providers must not include documentation with a first level consideration in the Availity portal | 6/15/2024 | <ul style="list-style-type: none"> This is an update to the portal. If providers have documentation that needs to be reviewed with their first level reconsideration, they should be filing an appeal in Availity. For more information, click here. | All | All | Update Completed | N/A | Open |
| Availity Portal Update | Imaging providers should be utilizing Cite Auto Auth path in Availity for real-time authorization approval. | 10/1/2024 | <ul style="list-style-type: none"> This is an update to the portal for imaging providers to receive an Immediate Approval for an imaging authorization. To view our step-by-step guide, please click here. | Imaging Authorizations | N/A | Update Completed | N/A | Open |
| NF Rates Effective 7/1/2025 | NF Rates effective 7/1/2025 received for 210 facilities on 11/7/2025 | 11/7/2025 | <ul style="list-style-type: none"> Configuration completed 11/16/2025 Adjustments are in process | Nursing Facility | 210 | 11/16/2025 | TBD | Open |
| NF Rates Effective 7/1/2025 | NF Rates effective 7/1/2025 received for 37 facilities on 11/21/2025 | 11/21/2025 | <ul style="list-style-type: none"> Configuration completed 11/30/2025 Claims identification is in process for reprocessing | Nursing Facility | 37 | 11/30/2025 | TBD | Open |
| Inpatient Hospital Base Rate | Inpatient hospital rates will be rebased effective 10/1/2024 and system updates will be completed upon receipt of the updates | 5/30/2025 | <ul style="list-style-type: none"> File received from HHS 5/30/2025. Configuration completed on 6/24/2025. Claims identification is in final stages to begin claim adjustments. Adjustment project has been completed for reprocessing of underpayments. Overpayments have been submitted for lettering to recoup as appropriate. | Inpatient Hospital | 1073 | 6/24/2025 | 11/6/2025 | Closed |
| HCBS & Habilitation Rate Updates | IL 2699 was received on 8/1/2025 outlining rate changes effective 8/1/2025 | 8/1/2025 | <ul style="list-style-type: none"> Configuration completed 8/25/2025. Adjustment projects are in process | HCBS & Habilitation | TBD | 8/25/2025 | 10/15/2025 | Closed |
| VFC Vaccine Administrations | VFC Vaccine Administration payment and guidance | 02/21/2024 | <ul style="list-style-type: none"> Adjustments were completed on the per needle stick project Adjustment project in process to allow payment for multiple units of administration (per needle stick) Additional guidance will be forthcoming from HHS regarding the VFC program and billing instruction IL 2627 published on 9/13/2024 provided the required clarification. Configuration was completed on 10/11/24. No claims reprocessing will occur. | VFC Providers | TBD | IL 2627 10/11/2024 Per Needle Stick Update 6/5/2025 | 8/14/2025 | Closed |
| April 2025 Addendum B | Updates to the Addendum B were received from HHS on 4/22/2025 | 4/22/2025 | <ul style="list-style-type: none"> Final Addendum B received from HHS on 4/22/2025 Configuration completed 5/20/2025 No claims identified for reprocessing | Hospital | TBD | 5/20/2025 | N/A | Closed |

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| E & M Code Rate Change | IL 2636: The impacted fee schedules have been updated on the HHS website as of Wednesday, October 9, 2024. The managed care organizations (MCOs) will be working to expeditiously update their configuration to update the rates for these codes, retroactively effective to March 1, 2024 and are targeting to have configuration of these updates into our systems by Friday, October 18, 2024. | 10/10/2024 | <ul style="list-style-type: none"> Configuration completed on 10/15/2024, claim audit completed. | Professional types providing E & M services | N/A | 10/15/2024 | 3/10/2025 | Closed |
| January 2025 Addendum B | Updates to the Addendum B were received from HHS on 2/12/2025 | 2/12/2025 | <ul style="list-style-type: none"> Configuration completed 3/11/2025 Claims reprocessing is being finalized | Hospital | TBD | 3/11/2025 | 5/22/2025 | Closed |
| ICF. ID 7/1/2025 Rates | Annual update of ICF.ID rates effective 7/1/2025 | 3/25/2025 | <ul style="list-style-type: none"> Rate file received 3/25/2025 from HHS, configuration 4/3/2025 | ICF.ID | 61 | 4/25/2025 | N/A | Closed |
| Rate Updates Received from HHS on 10/7 | Rate Updates Received 10/7 for RHC, FQHC, and HCBS SCL | 10/7/2024 | <ul style="list-style-type: none"> RHC: Configuration completed 10/17/2024, claims impact in process; FQHC: No updates required, PPS rates have already been loaded for the outlined provider; HCBS SCL: Completed 10/14/2024, claims impact in process | RHC, FQHC, HCBS SCL | 38 | 11/6/2024 | N/A | Closed |
| Availity Portal Update | Care Coordination Portal (CCP) available to IHH providers as well as providers accessing Long-Term Care authorizations. | 9/15/2024 | <ul style="list-style-type: none"> IHH Providers and some HCBS providers can now access authorizations, NOD's, and Care Assessments in the CCP in Availity Payer Spaces. User guide will be available November 2024. | IHH / Some HCBS | N/A | Update Complete / Ongoing Training | N/A | Closed |
| COB Nursing Facilities | Claims were denying for nursing facilities when member has primary insurance | 8/17/2023 | <ul style="list-style-type: none"> Claims have been manually corrected and will continue to be processed manually to override the edit until automation is completed. | Nursing Facilities | N/A | 3/5/2023 | N/A | Closed |

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| HHA Rates, RHC, HHA EPSDT, NF, and HCBS SCL | Rate Updates Received 10/21 for HHA, RHC, HHA EPSDT, NF and HCBS SCL | 10/21/2024 | <ul style="list-style-type: none"> HHA: No updates required, rate transmitted matches current configuration; RHC (Interim rate): Configuration completed 11/20/2024, no claims requiring adjustment were identified; HHA EPSDT: Configuration completed 11/11/2024, no claims requiring adjustment were identified; NF: Configuration completed 11/5/2024, all claims identified result in recovery. These have been sent for recovery via the PI process which includes lettering; HCBS SCL: Configuration completed 11/6/2024, no claims requiring adjustment were identified | HHA Rates, RHC, HHA EPSDT, NF, and HCBS SCL | 5 | 11/20/2024 | 12/21/2024 | Closed |
| RHC/FQHC encounter crossover claims processing | RHC/FQHC coordination of payment on secondary claims | 10/11/2024 | <ul style="list-style-type: none"> Configuration completed on 10/28/2024. Adjustments completed 11/27/2024 | RHC | 162 | 10/28/2024 | 11/27/2024 | Closed |
| RHC | Rate Updates Received 10/18 for RHC effective 1/1/2024 | 10/18/2024 | <ul style="list-style-type: none"> RHC (PPS Rates): Configuration completed 11/5/2024 for 1 RHC, all others were configured with the correct rates at the time of receipt. No claims requiring adjustment were identified | RHC | 1 | 11/17/2024 | 11/20/2024 | Closed |
| FQHC and HCBS SCL | Rate Updates Received 10/25 for FQHC and HCBS SCL | 10/25/2024 | <ul style="list-style-type: none"> FQHC (Interim Rates) - No configuration required, PPS rate configured on PPS file received on the same date; HCBS SCL - Configuration completed 11/7/2024, no claims requiring adjustment were identified | FQHC, HCBS SCL | 7 | 11/24/2024 | 11/18/2024 | Closed |
| Rate Updates Received from HHS on 9/30 | Rate Updates Received 9/30 for RHC, EPSDT, and HCBS SCL | 9/30/2024 | <ul style="list-style-type: none"> RHC: No updates required, PPS rates have already been loaded for the outlined provider; EPSDT: Configuration completed 10/24/2024, adjustments completed on 11/12/2024; HCBS SCL: Configuration completed 10/4/2024, all claims identified result in recovery. These have been sent for recovery via the PI process which includes lettering. | RHC, EPSDT, HCBS SCL | 11 | 10/30/2024 | 11/12/2024 | Closed |

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| Outpatient Hospital Base rate | Outpatient hospital base rates effective 1/1/2024 received from HHS on 6.18.2024 and system updates are in process | 6/18/2024 | <ul style="list-style-type: none"> Reprocessing completed | Outpatient Hospital | 62 | 7/16/2024 | 10/7/2024 | Closed |
| HHA LUPA Rates | Home Health LUPA rates received from HHS on 7/23/2024. Configuration completion target is 8/22/2024. | 7/23/2024 | <ul style="list-style-type: none"> Configuration updates completed, adjustments completed on 9/23/2024 | Home Health | 22 | 8/6/2024 | 9/23/2024 | Closed |
| FQHC Rate Loading Error | When loading retro rates effective 7/1/2023 - 12/31/2023 received on 2/23/2024, the end date was missed and reverted the 1/1/2024 effective rate to the 7/1/2023 rate. | 4/18/2024 | <ul style="list-style-type: none"> Configuration was corrected and claims are being reprocessed | FQHC | 87 | 5/8/2024 | 6/5/2024 | Closed |